



# LPP

Local Pensions Partnership

Havering Pension Fund

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# Employer Performance

1 April to 30 June 2020

# Appendix



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The following data is as at 30 June 2020.

## Missing Leavers Forms

Rank	Employer No	Employer Name	Missing forms	# of Actives
1	HV10500	L.B.OF HAVERING	43	4,676
2	HV10529	THE ALBANY SCHOOL	37	59
3	HV10559	HARROW LODGE PRIMARY SCHOOL	20	58
4	HV10543	DYCORTS SCHOOL	10	52
5	HV10550	CONCORDIA ACADEMY	10	12
6	HV10502	ABBS CROSS SCHOOL	9	32
7	HV10542	PYRGO PRIORY PRIMARY SCHOOL	9	74
8	HV10545	DRAPERS MAYLANDS	9	22
9	HV10547	DRAPERS BROOKSIDE INFANTS	8	38
10	HV10503	FRANCES BARDSLEY ACADEMY	6	77

Rank	Employer No	Employer Name	% of actives	# of Actives
1	HV10505	HAVERING COLLEGE FHE	200%	1
2	HV10550	CONCORDIA ACADEMY	83%	12
3	HV10529	THE ALBANY SCHOOL	63%	59
4	HV10545	DRAPERS MAYLANDS	41%	22
5	HV10559	HARROW LODGE PRIMARY SCHOOL	34%	58
6	HV10565	LEWIS AND GRAVES PARTNR LTD	33%	6
7	HV10502	ABBS CROSS SCHOOL	28%	32
8	HV10515	SLM FITNESS AND HEALTH LTD	25%	4
9	HV10547	DRAPERS BROOKSIDE INFANTS	21%	38
10	HV10561	GAYNES ACADEMY	21%	19

## Member Record Keeping – Active Members Only

Rank	Employer No	Employer Name	Missing E-mails	# of Actives
1	HV10500	L.B.OF HAVERING	2,447	4,676
2	HV10542	PYRGO PRIORY PRIMARY SCHOOL	62	74
3	HV10522	CAMPION SCHOOL	56	77
4	HV10523	HALL MEAD SCHOOL	48	79
5	HV10562	HACTON ACADEMY	44	61
6	HV10521	THE BRITTONS ACADEMY	43	67
7	HV10529	THE ALBANY SCHOOL	42	59
8	HV10525	EMERSON PARK SCHOOL	41	54
9	HV10526	REDDEN COURT SCHOOL	39	56
10	HV10533	BOWER PARK ACADEMY	35	45

Rank	Employer No	Employer Name	Missing Nom Form	# of Actives
1	HV10500	L.B.OF HAVERING	1,838	4,676
2	HV10503	FRANCES BARDSLEY ACADEMY	40	77
3	HV10523	HALL MEAD SCHOOL	40	79
4	HV10521	THE BRITTONS ACADEMY	34	67
5	HV10522	CAMPION SCHOOL	29	77
6	HV10506	COOPERS COBORN	27	47
7	HV10526	REDDEN COURT SCHOOL	27	56
8	HV10507	SACRED HEART OF MARY	26	49
9	HV10542	PYRGO PRIORY PRIMARY SCHOOL	26	74
10	HV10525	EMERSON PARK SCHOOL	22	54

Rank	Employer No	Employer Name	Missing Address	# of Actives
1	HV10500	L.B.OF HAVERING	9	4,676
2	HV10522	CAMPION SCHOOL	2	77
3	HV10523	HALL MEAD SCHOOL	1	79
4	HV10502	ABBS CROSS SCHOOL	0	32
5	HV10503	FRANCES BARDSLEY ACADEMY	0	77
6	HV10505	HAVERING COLLEGE FHE	0	1
7	HV10506	COOPERS COBORN	0	47
8	HV10507	SACRED HEART OF MARY	0	49
9	HV10508	CITIZENS ADVICE BUREAUX	0	0
10	HV10509	HAV MAGS COURT CTTEE	0	0

Rank	Employer No	Employer Name	Missing Tel No.	# of Actives
1	HV10500	L.B.OF HAVERING	3,726	4,676
2	HV10503	FRANCES BARDSLEY ACADEMY	66	77
3	HV10523	HALL MEAD SCHOOL	66	79
4	HV10522	CAMPION SCHOOL	63	77
5	HV10542	PYRGO PRIORY PRIMARY SCHOOL	60	74
6	HV10562	HACTON ACADEMY	55	61
7	HV10521	THE BRITTONS ACADEMY	50	67
8	HV10529	THE ALBANY SCHOOL	50	59
9	HV10526	REDDEN COURT SCHOOL	48	56
10	HV10546	RAVENSBORNE ACADEMY	48	54

## Case Management System – Cases On Hold

Rank	Employer No	Employer Name	Awaiting Employer	# of Actives
1	HV10500	L.B.OF HAVERING	176	4,676
2	HV10542	PYRGO PRIORY PRIMARY SCHOOL	4	74
3	HV10521	THE BRITTONS ACADEMY	3	67
4	HV10522	CAMPION SCHOOL	3	77
5	HV10546	RAVENSBORNE ACADEMY	3	54
6	HV10507	SACRED HEART OF MARY	2	49
7	HV10516	SLM COMMUNITY LEISURE C T	2	42
8	HV10524	ST EDWARDS SNR ACADEMY	2	39
9	HV10526	REDDEN COURT SCHOOL	2	56
10	HV10534	DRAPERS BROOKSIDE JNR SCHOOL	2	33

# Appendix



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## Average Number Of Days To Complete The Active To Deferred And Active To Pensioner Processes

Rank	Employer No	Employer Name	Act to Def	# of Actives
1	HV10521	THE BRITTONS ACADEMY	147	67
2	HV10546	RAVENSBOURNE ACADEMY	111	54
3	HV10526	REDDEN COURT SCHOOL	110	56
4	HV10534	DRAPERS BROOKSIDE JNR SCHOOL	103	33
5	HV10547	DRAPERS BROOKSIDE INFANTS	103	38
6	HV10516	SLM COMMUNITY LEISURE C T	94	42
7	HV10545	DRAPERS MAYLANDS	82	22
8	HV10500	L.B.OF HAVERING	82	4,676
9	HV10524	ST EDWARDS SNR ACADEMY	49	39
10	HV10522	CAMPION SCHOOL	8	77

Rank	Employer No	Employer Name	Act to Pen	# of Actives
1	HV10542	PYRGO PRIORY PRIMARY SCHOOL	142	74
2	HV10500	L.B.OF HAVERING	47	4,676
3				0
4				0
5				0
6				0
7				0
8				0
9				0
10				0

## Retirement Survey Scores (out of 3)

Rank	Employer No	Employer Name	Ave Score	Surveys Taken	# of Actives
1	HV10524	ST EDWARDS SNR ACADEMY	1.0	1	39
2	HV10500	L.B.OF HAVERING	2.5	42	4,676
3	HV10504		2.5	2	0
4	HV10502	ABBS CROSS SCHOOL	3.0	1	32
5	HV10516	SLM COMMUNITY LEISURE C T	3.0	3	42
6	HV10530	FAMILY MOSAIC	3.0	1	0
7	HV10535	LANGTONS JUNIOR ACADEMY	3.0	1	35
8	HV10539	RISE PARK INFANT ACADEMY	3.0	1	39
9	HV10552	MARSHALLS PARK ACADEMY	3.0	1	45
10					0

Rank	Employer No	Employer Name	Surveys Taken	Ave Score	# of Actives
1	HV10500	L.B.OF HAVERING	42	2.5	4,676
2	HV10516	SLM COMMUNITY LEISURE C T	3	3.0	42
3	HV10504		2	2.5	0
4	HV10502	ABBS CROSS SCHOOL	1	3.0	32
5	HV10524	ST EDWARDS SNR ACADEMY	1	1.0	39
6	HV10530	FAMILY MOSAIC	1	3.0	0
7	HV10535	LANGTONS JUNIOR ACADEMY	1	3.0	35
8	HV10539	RISE PARK INFANT ACADEMY	1	3.0	39
9	HV10552	MARSHALLS PARK ACADEMY	1	3.0	45
10	HV10503	FRANCES BARDSLEY ACADEMY	0	N/A	77

## Missing Leaver Forms

Missing Forms – the total number of missing leaver forms for members we are aware who have ceased paying contributions

% of Actives – the percentage of missing leaver forms against active membership

## Member Record Keeping – Active Members Only

Missing E-mails – total number of missing email addresses for active members

Missing Nomination Forms – total number of missing email addresses for active members

Missing Addresses – total number of missing home addresses for active members

Missing Tel No. – total number of missing telephone numbers for active members

## Case Management System – Case On Hold

Awaiting Employer – total number of cases awaiting a response from the employer with information

## Average Number of Days to Complete the Active to Deferred and Active to Pensioner Processes

Active to Deferred – number of days a case has been on hold currently awaiting employer information

Active to Pensioner – number of days a case has been on hold currently awaiting employer information

## Survey Scores

Following completion of the retirement process, a retirement survey is sent out to members who we hold email addresses for, to obtain feedback on the retirement process. The first table is a breakdown of retirees who have given us negative feedback following retirement, split by employer. The second table is a breakdown of the most survey responses and results, split by employer.

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